

## Commercial Recoveries

Although most of our clients have already requested settlement of their overdue accounts, communications from a professional third party agency carry an additional authority and typically gain the desired response. Industry statistics show that the majority of commercial debtors will settle more promptly after contact from a collection agency.

If any disputes are raised, we will gain the full details of the query and, through our regular client contact, we can quickly resolve any reasons for delaying payment. Our debt management system allows us to classify and separate disputed invoices, ensuring that we remain in pursuit of the undisputed balance. Additionally, we can allocate payments against particular invoices, in the form of part or full payment. Our Collectors also have vast experience dealing with Insolvency Practitioners, Receivers and matters of Liquidation. Our in-house Legal Department offers a streamlined process through to litigation should such action be necessary.

Our team's expertise and our advanced debt specialist tools ensure a highly successful operation